Norman (Norm) Miller started his law enforcement career in the suburbs of Chicago where he served as a dispatcher, patrol officer, motor officer, truck enforcement officer, and breathalyzer operator. In his 30 years of law enforcement service, he has served at every rank in a law enforcement agency from dispatcher to Chief of Police, including as the director of a regional police training academy.

In addition to his law enforcement career, he served 28 years in the U.S. Air Force and Air National Guard, retiring with the rank of Colonel. He was rated as a Master Navigator with over 2,500 flying hours and served in Operations Desert Shield/Storm (Saudi Arabia), Restore Hope (Rwanda), Allied Force (Kosovo), Enduring Freedom (Europe) and Iraqi Freedom (Iraq).

Today, he is the Executive Director of the Central Mississippi Trauma Region, which encompasses 15 counties; 21 hospitals, six ground EMS providers, and one air EMS provider. Before coming to the Central Region, he was the Trauma System Administrator for the Mississippi State Department of Health, where he provided administrative oversight of the Mississippi Trauma Care System, comprised of 83 hospitals and 56 Emergency Medical Services providers, organized in seven Trauma Care Regions.

A graduate of Northeastern Illinois University and an Outstanding Graduate of the Air War College, he earned a Doctorate in Public Administration from Kennedy-Western University while serving in the Air Force. He is a current Nationally Registered Emergency Medical Responder and Tactical Combat Casualty Care Instructor.

Norm has been riding motorcycles for over 44 years, starting on a Honda 350, and today rides a 2016 Harley-Davidson Tri-Glide Ultra. In addition to riding motorcycles, he and his wife raise and show horses, and he was the 2008 National Champion in Men's Heritage class in the Appaloosa Horse Club. He is also the Rangemaster for the Cowboy Mounted Shooting Association's club in Mississippi.